

Poly CCX 400 Business Media Phone with Open SIP and PoE-enabled



*Product image may differ from actual product

"Entry-level" just got sweeter

The Poly CCX 400 is an entry-level business phone that's easy to use. Its interface is simple and intuitive. And contacts and meetings are one swipe or one tap away on a color touch screen.

Sound your best

Hear every nuance with Poly HD Voice and Poly Acoustic Clarity technologies. Poly Acoustic Fence technology reduces distracting background noise and makes calling a pleasure.

Stylish, ultra-usable design

Enjoy the ergonomic design and the intuitive user touchscreen interface that saves you the hassle of learning new features and functions. When a phone is this easy, better collaboration and productivity aren't far behind.

Featuring Audio clarity

Conversations stay clear with Poly HD Voice and Poly Acoustic Clarity technologies.

Distraction-free calls

Reduce distracting background noise with Poly Acoustic Fence technology.

Touchscreen controls

Contacts and meetings are easily accessible via the color touchscreen with 5" multi-touch LCD display.

IT friendly

Easy for IT to manage with provisioning and management of telephony deployment and support.

Optional wall mount

Wall mountable with optional CCX 400 wall mount kit sold separately.

Communications platforms

An IT manager's dream, this desk phone was created for communication and is optimized and certified to work with top virtual meeting providers.

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Specifications

Compatible with

Compatible operating systems: Android 12

Display

Aspect ratio: 9:16

Native resolution: 720 x 1280

Panel technology: Color LCD

Display size (diagonal): 12.7 cm (5")

Touch-enabled: Gesture-based, multi-touch capable touchscreen

Connectivity and communications

External I/O ports:

1 USB 2.0 Type-A (for media and storage applications)

2 RJ-45 (10/100/1000BASE-TX Mbps)

User interface features

Languages: Arabic; Chinese; Czech; Danish; Dutch; English; French; German; Hungarian; Italian; Japanese; Korean; Norwegian; Polish; Portuguese; Romanian; Russian; Slovenian; Spanish; Swedish

Audio

Audio features:

Poly HD Voice

Poly Acoustic Clarity technology provides full duplex conversations, acoustic echo cancellation, and background noise suppression

Poly Acoustic Fence technology eliminates background noise when using a handset or wired headset

Poly NoiseBlockAI technology removes most background noise when using the speakerphone

TIA-920 wideband audio, type 1 compliant (IEEE 1329 full duplex)

Individual volume settings with visual feedback for each audio path

Voice activity detection

Comfort noise generation

DTMF tone generation (RFC 2833 and in-band)

Low delay audio packet transmission

Adaptive jitter buffers

Frequency response (microphone): 150 Hz to 7 kHz

Audio codecs: G.711 (A-law and μ -law); G.722; G.722.1; G.729AB; iLBC; OPUS

Other features

Special features: Unicode UTF-8 character support; Adjustable desk stand (2 positions)

Power supply

Power features: Built-in auto sensing IEEE 802.3af Power over Ethernet (Class 0)
13 W (maximum)²

Environmental

Certifications and compliances: AS/NZS 62368-1-17; Australia RCM; Brazil ANATEL; CISPR22 Class B; EEA; CE Mark; EN55024; EN55032 Class B; EN 62368-1; FCC Part 15 (CFR 47) Class B; IEC 60950-1 & IEC 62368-1; ICES-003 Class B; Japan MIC/VCCI; NZ Telepermit; Saudi Arabia CITC; So. Africa ICASA; So. Korea KC; UL 62368-1; VCCI Class B; Canada ICES and NRTL; China RoHS 2.0; Indonesia SDPPI; Mexico NYCE; Russia Customs Union

Operating humidity range: 5 to 95%

Operating temperature range: 0 to 40°C

Storage temperature range: -40 to 70°C



Datasheet

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Footnotes

Messaging Footnotes

¹ Visit <https://www.poly.com/us/en/products/phones/ccx/ccx-400> for more detail.

Technical Specifications Footnotes

¹ Most software-enabled features must be supported by the service provider platform. Please contact your IP PBX/softswitch vendor or service provider for a list of supported features. ² External universal AC/DC adapter, 5 VDC, 3 A, 15 W (sold separately).

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